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Amendment #4
GMHA RFP 002-2020
REVENUE CYCLE MANAGEMENT (RCM) SERVICES

This amendment is in response to a clarification from USCB America:

QUESTION #1: Approximately how many accounts will be included in the portfolio on a monthly/annual basis?

ANSWER #1: The total number of accounts in our aged accounts listing is approximately 61,000 which includes 39,000 accounts in the over 360 days' bucket.

QUESTION #2: What is the average balance of the accounts?

ANSWER #1: The balances of GMHA's accounts receivable can be found at <http://gmha.org/ar-transparency-pl-31-36/>

QUESTION #2: What is the current liquidation rate for the portfolio?

ANSWER #2: Please refer to the Schedule of Billings and Collections and Reconciliation of Billings to Gross Patient Revenues for Fiscal Years Ended September 30, 2018, 2017, 2016, 2015, and 2014 found in GMHA's FY 2018 audited financial statements at <http://gmha.org/financial-audits/>

QUESTION #3: Will there be defined work requirements for each account (i.e. #letters, #calls)?

ANSWER #3: No

Please acknowledge receipt of this amendment by signing and sending back to Materials Management by Fax at 649-3640 or e-mail to materials.mgmt@gmha.org.

If you have any questions, please feel free to address your letter to Lillian Perez-Posadas MN, RN, and fax to the Materials Management Office at 649-3640 or send by e-mail to materials.mgt@gmha.org.

Sincerely,

DOLORES PANGELINAN
Hospital Materials Management Department

ACKNOWLEDGEMENT:

PRINT NAME

SIGNATURE

DATE