GUAM MEMORIAL HOSPITAL AUTHORITY
ATURIDÅT ESPETÅT MIMURIÅT GUÅHÅN

850 Governor Carlos Camacho Road, Tamuning, Guam 96913
Operator: (671) 647-2330 or 2552 | Fax: (671) 649-5508

For Immediate Release
Contact: Theo Pangelinan
T: (671) 647-2104
E: communications@gmha.org

GMHA No Longer Accepting TakeCare Insurance

(Monday, August 19, 2024; Tamuning, Guam) Effective immediately, the Guam Memorial Hospital Authority (GMHA) will no longer accept TakeCare insurance coverage from TakeCare Insurance Company, Inc.

As TakeCare members/subscribers present themselves for treatment at the GMHA, such members/subscribers will be billed as "self-pay" patients. This means patients subscribed with TakeCare will need to request reimbursement directly from their TakeCare insurance provider.

Despite lengthy and repeated communications GMHA engaged in with TakeCare leadership over unadjudicated and uncontested or "clean" claims that are past the 45-statuary deadline to pay from the date GMHA submitted to TakeCare Insurance, TakeCare continues to withhold payment for GMHA for the services GMHA rendered to TakeCare's subscribers. As a consequence, GMHA is forced to make the unfortunate, but necessary decision that it can no longer accept TakeCare insurance. For services rendered after the date of this release, TakeCare subscribers will be billed directly as "self-pay" patients.

TakeCare's continued delays and refusal to make *legally mandated* payments on time falls not only on its subscribers but directly on GMHA's ability to meet the critical healthcare needs for all of Guam.

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